

SERVICE AREA	<b>Molina Healthcare of Illinois</b>		
LINES OF BUSINESS	<b>Medicaid, Medicare MMP Members 18 years of age and older</b>		
EFFECTIVE DATE	<b>April 1, 2023</b>		
<b>CARDIOLOGY MEDICATION SCOPE</b>	<p><b>New Century Health (NCH) review scope includes the following services ordered by all specialties, except Behavioral Health.</b></p> <p><b>NCH manages approvals and denials.</b></p>		
	<b>SPECIALTY SERVICES</b>	<b>COVERAGE</b>	<b>AUTHORIZATION</b>
	<ul style="list-style-type: none"> <li>• Non-Invasive Cardiology</li> <li>• Non-Invasive Vascular Cardiac Cath and Interventional Cardiology</li> <li>• Vascular Radiology and Intervention</li> <li>• Vascular Surgery</li> <li>• Thoracic Surgery</li> <li>• Cardiac Surgery</li> <li>• Electrophysiology</li> </ul>	<p><b>Place of Treatment:</b></p> <p>11-Doctor’s office 19-Outpatient off-campus 21- Inpatient (Professional Services Only) 22-Outpatient on-campus 24-Ambulatory</p>	<p><b>Authorization Required for:</b></p> <p>Planned/elective outlined specialty services performed in listed covered places of treatment.</p>
<b>AUTHORIZATION PROCESS</b>	<p>Physician’s office must submit cancer treatment request to NCH for Prior Authorization. <b>We respectfully request you allow four (4) business days for the authorization process.</b></p> <ul style="list-style-type: none"> <li>➤ Log on to the NCH provider web portal at <a href="https://my.newcenturyhealth.com">my.newcenturyhealth.com</a></li> <li>➤ Telephonic Intake: (888) 999-7713 <ul style="list-style-type: none"> <li>○ Cardiology – option 1</li> </ul> </li> <li>➤ Physician Discussion: (888) 999-7713 <ul style="list-style-type: none"> <li>○ Cardiology – option 1, followed by sub-prompts option 8 and option 2</li> </ul> </li> </ul> <p><b>NCH Hours of Operation: 8 a.m. to 8 p.m. Central Time (Monday–Friday)</b></p> <ul style="list-style-type: none"> <li>➤ The following criteria will be required when searching for members: MEMBER ID – LAST NAME – FIRST NAME – DATE OF BIRTH</li> <li>➤ The NCH authorization will start with “AR” followed by at least 4 digits (e.g., AR1000). It is valid for the duration indicated on the Medication Request Authorization (MRA). Please submit claims to Molina Healthcare using this NCH Prior Authorization number.</li> <li>➤ When submitting requests via NCH’s web portal, if pathway is not selected or auto-approval is not attained, provider <b>should upload required supporting documentation</b> to the request for NCH to review.</li> <li>➤ For questions regarding the NCH authorization process or to request an NCH in-service, please contact <b>NCH Network Operations: (888) 999-7713, option 6</b>, or email to <a href="mailto:providertraining@newcenturyhealth.com">providertraining@newcenturyhealth.com</a>.</li> </ul>		

NCH TURNAROUND TIMES (TAT)	Medical Benefit		
	Request Types	Standard	Expedited
	Medicaid	4 Calendar Days	48 Hours
Medicare/MMP	14 Calendar Days	72 Hours	
TRANSITION OF CARE	Authorizations issued by Molina Healthcare <b>prior to April 1, 2023 (04/01/2023)</b> will remain in effect until the authorization expiration date or until there is a change in treatment. At this time, an authorization will be required through NCH.		
RETRO AUTHORIZATIONS	Retrospective authorizations are out of scope; please follow the Molina Healthcare appeal process. Providers will submit all appeals to Molina Healthcare.		
REFERRALS	Please continue to follow your current referral process with Molina Healthcare.		
PROVIDER ADDS, TERMS, AND CHANGES	<p>Please report all provider additions, terminations, and/or demographic change requests by submitting the applicable Provider Change Forms to Molina Healthcare. Forms are available at <a href="https://www.molinahealthcare.com">Frequently Used Forms (molinahealthcare.com)</a>. If a provider is not found within New Century Health’s system when calling NCH, you will be directed to Molina Healthcare to update provider information and submit your request. New Century Health will not be able to load any provider or practice information into our system unless received directly from Molina Healthcare.</p> <p>Please note: In cases where you do not see a specific service location for your provider in the NCH web portal, you may proceed with requesting authorization under any of the available service locations for provider in the portal.</p>		
YOUR KEY CONTACT	<p>Please contact your dedicated Provider Network Manager:</p> <p>Name: <b>Precious McClendon-McCray</b></p> <p>Email: <a href="mailto:pmccleendon@newcenturyhealth.com">pmccleendon@newcenturyhealth.com</a></p> <p>Phone: <b>(562) 237-8962</b></p>		
NCH CLINICAL LEADERSHIP	<p><b>Andrew Hertler, MD, FACP</b>   Chief Medical Officer</p> <p><b>Fernando Villacian, MD, FACC</b>   Sr. Medical Director, Cardiovascular</p> <p><b>Kshamaya Panchamukhi, MD</b>   Sr. Medical Director, Cardiovascular</p>		

**EXCLUSIONS**

**(Out-of-scope  
requests will be  
redirected to Molina  
Healthcare)**

- Places of treatment and services not specifically listed as in scope
- Behavioral health specialties
- DME/equipment requests
- Heart transplants and related services
- Inpatient facility services
- Laboratory services
- Left Ventricular Assist Device (LVAD)
- Members outside service area
- Medicare members
- Non-par providers
- Patients under the age of 18 for Medicaid
- Pharmacy services
- Post-acute care facility services
- Providers outside service area (If not included in the Molina Provider File)
- Retrospective requests
- Services outside of included CPT scope
- Trauma services