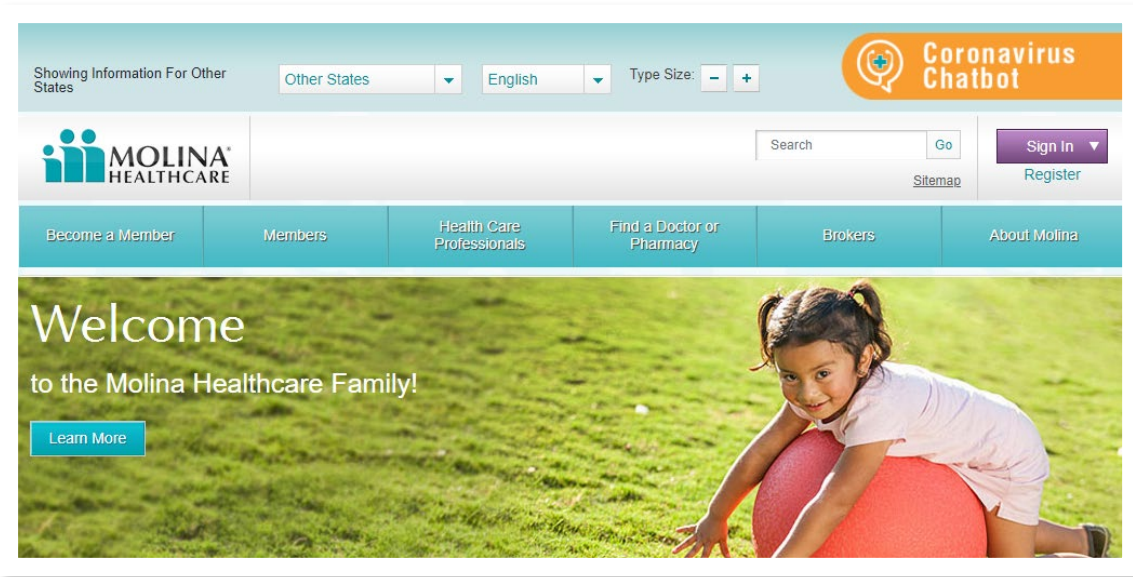


It Matters to Molina Pregnancy Related Services and Billing

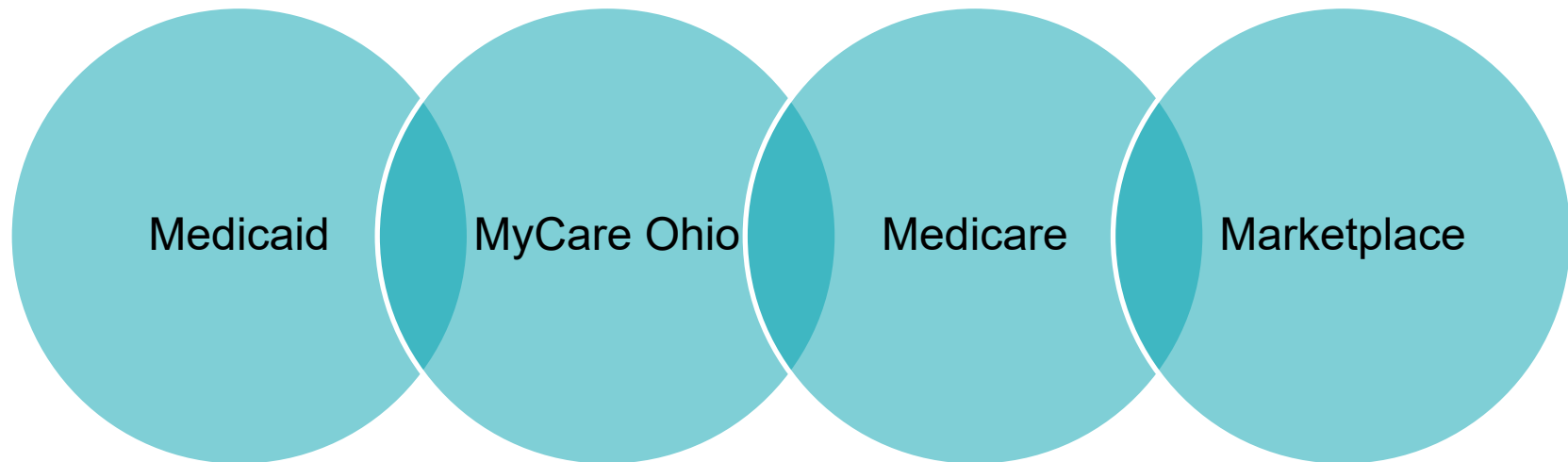
2022 | Molina Healthcare of Ohio

Provider Resources

Provider Website



Molina has a Provider Website for each line of business.



Find the Provider Website at MolinaHealthcare.com.

Provider Online Resources

Molina's Provider Website has a variety of online resources:

Provider Manual

Dental Manual

Provider Portal

It Matters to Molina Page and a Claims Payment Systemic Errors (CPSE) Page

Provider Online Directory

Contact Information

Preventive and Clinical Care Guidelines

Claims Information

Health Insurance Portability and Accountability Act (HIPAA)

Advanced Directives

Frequently Used Forms

Pharmacy Information

Prior Authorization Information

Claim Reconsiderations

Provider Communications: Provider Bulletins and Provider Newsletters

Fraud, Waste and Abuse Information

Member Rights and Responsibilities

Molina Policies

Provider Bulletin

A monthly Provider Bulletin is sent to Molina's provider network to report updates.

The Provider Bulletin includes:

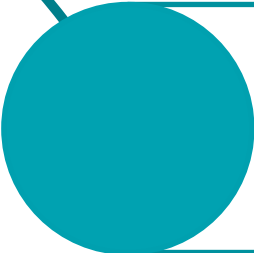
- Prior authorization changes
- Training opportunities
- Updates to the Provider Portal
- It Matters to Molina Corner
- Changes in policies that could affect:
 - Claim submissions
 - Billing procedures
 - Payment
 - Appeals




Availity Provider Portal

Provider Portal: Transition from Molina Provider Portal to Availity

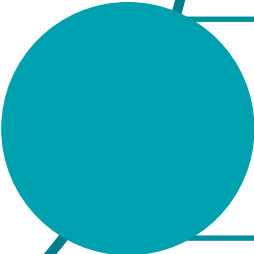
Availity is Molina's exclusive Provider Portal provider.



The Molina Provider Portal, including all features, functionality, and resources will continue transitioning to Availity in 2022.



This is a phased transition, with access to both the Molina Provider Portal and the Availity Portal being available via single sign-on as features and functionality are deployed on the Availity Portal.

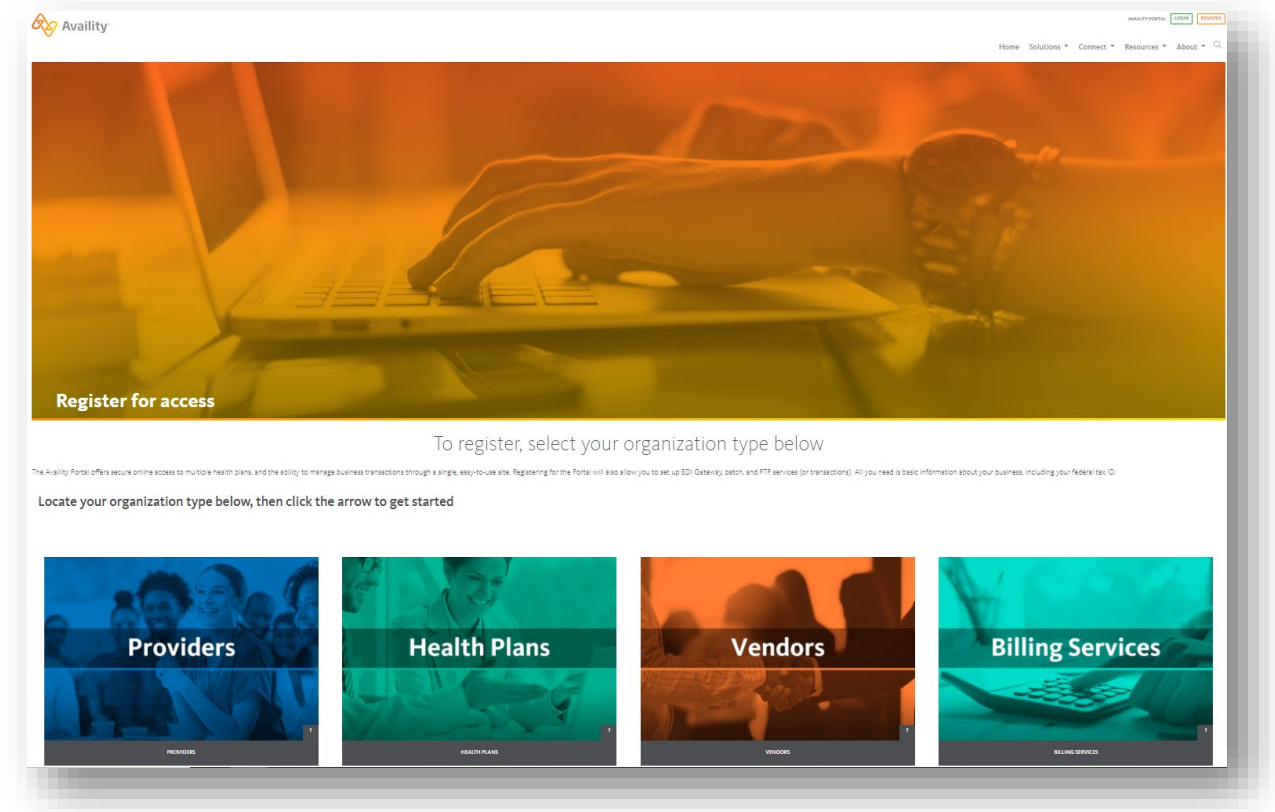


Features currently available on the Availity Portal include submitting new claims, correcting claims, accessing claims reports and claim status, adding attachments, eligibility verification, secure messaging with Molina, and Electronic Remittance Advice (ERA).

Providers should register for the Provider Portal at [Availity.com](https://www.availity.com).

Availity Provider Portal

Register for Availity at [availity.com/provider-portal-registration](https://www.availity.com/provider-portal-registration) and select your organization type.

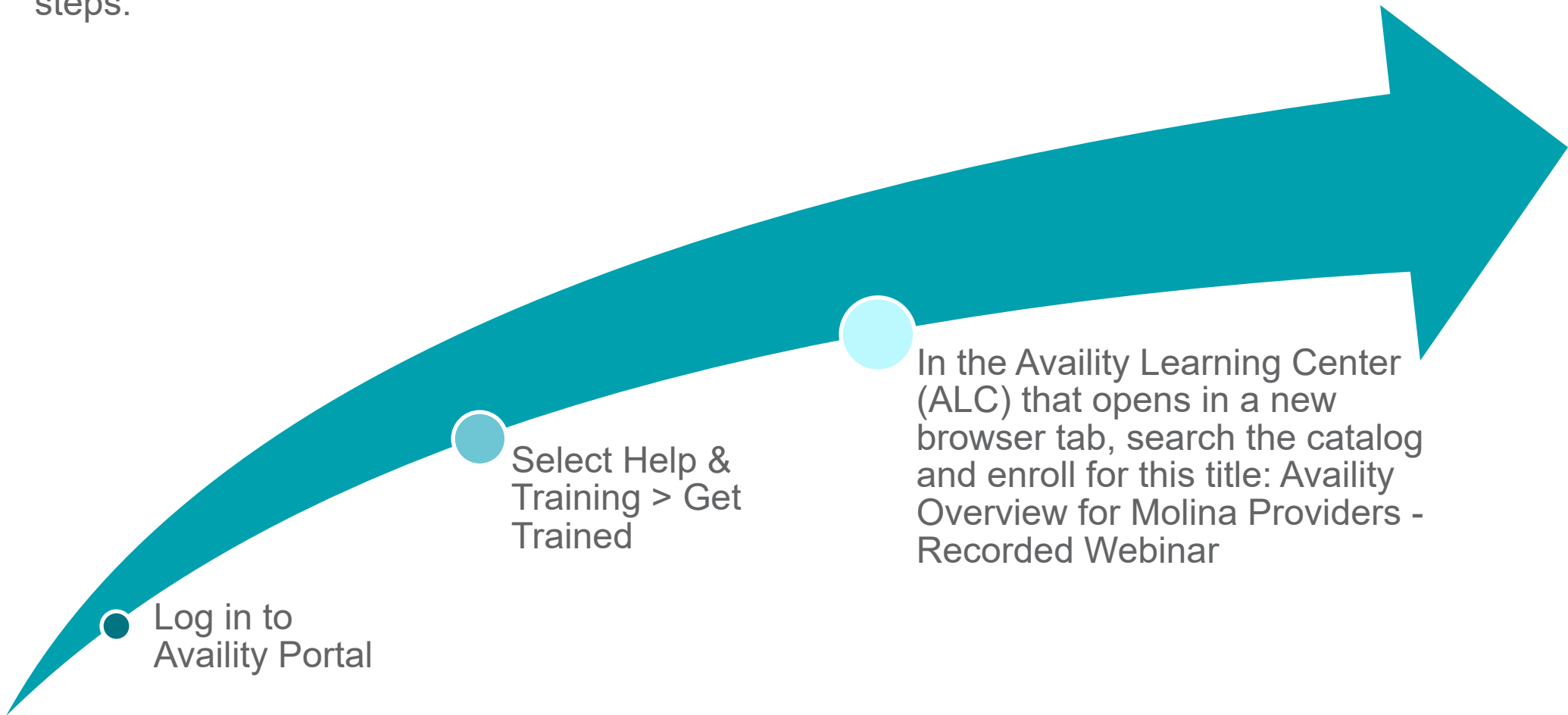
A screenshot of the Availity login form. The header includes the Availity logo. The main heading is "Please enter your credentials". There are two input fields: "User ID:" and "Password:". Below the password field is a checkbox labeled "Show password". At the bottom left, there are two links: "Forgot your password?" and "Forgot your user ID?". A blue "Log in" button is positioned at the bottom right.

Log into Availity at:

apps.availity.com/availity/web/public.elegant.login.

Availity Provider Portal

Once registered providers will have access to the Availity Portal training by following these steps:



Log in to Availity Portal

Select Help & Training > Get Trained

In the Availity Learning Center (ALC) that opens in a new browser tab, search the catalog and enroll for this title: Availity Overview for Molina Providers - Recorded Webinar

Atypical Providers:

Under “News and Announcements” select “Atypical Providers: Here’s your Ticket to Working with the Availity Portal” to view training sessions.

Provider Portal

The Provider Portal is secure and available 24 hours a day, seven days a week. Self-service Provider Portal options include:

Online
Claim
Submission

Claims
Status
Inquiry

Corrected
Claims

Healthcare Effectiveness Data and Information Set
(HEDIS®) Missed Service Alerts for Members

Member Eligibility
Verification and History

Update
Provider
Profile

Online Claim Reconsideration
Requests

Member Nurse
Advice Line
Call Reports

Check Status of Authorization Request

Coordination of
Benefits (COB)

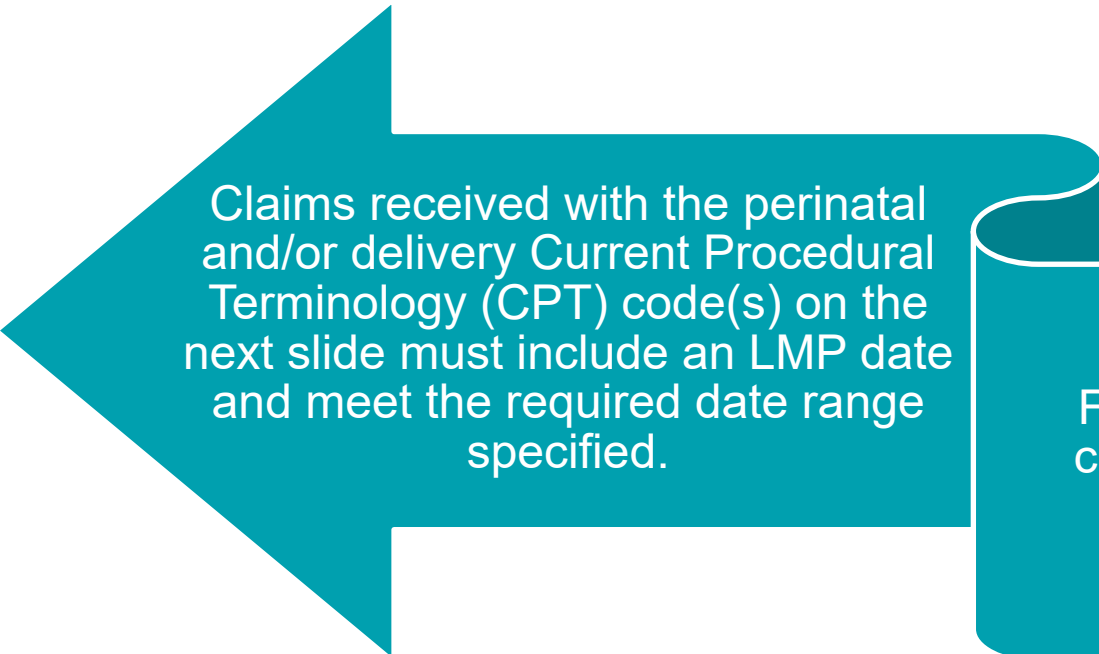
View PCP
Member Roster

Submit PA
Requests


Maternity Care: Last Menstrual Period (LMP) Requirement

Maternity Care: Last Menstrual Period (LMP) Requirement

In accordance with Ohio Administrative Code [\(OAC\) 5160-26-06 Managed Health Care Programs: Program Integrity – Fraud and Abuse, Audits, Reporting and Record Retention](#), Molina requires the LMP date on pregnancy-related services billed on a CMS-1500.



Claims received with the perinatal and/or delivery Current Procedural Terminology (CPT) code(s) on the next slide must include an LMP date and meet the required date range specified.



Facility Claims billed on a UB-04 claim form are excluded from the LMP requirement.

For Electronic Data Interchange (EDI) claims, please reference the appropriate Ohio Department of Medicaid (ODM) Companion Guide (837P/837I), found on the [ODM Trading Partner website](#) at medicaid.ohio.gov for the appropriate loop and segments.

Maternity Care: LMP Requirement, Continued

Delivery CPT Codes

LMP date must meet the required date range of the 119 to 315 days prior to the delivery date of service (DOS) for the following codes: 59400, 59510, 59610, and 59618.

NOTE: If the LMP date field is left blank or falls outside of the 119 to 315 days, the entire claim will be denied.

Perinatal CPT Codes

LMP date must meet the required date range of 1 to 315 days prior to the “to date” of the perinatal DOS for the following codes: 59425, 59426, 76801, 76802, 76805, 76810, 76811, 76812, 76815, 76816, 76818, and 80055.

NOTE: If the LMP date field is left blank or falls outside of the 1 to 315 days, the entire claim will be denied.

CMS-1500

The LMP should be reported as Item 10a-c – Patient’s Condition – Check “YES” or “NO” to indicate whether employment, auto or other accident involvement applies to one or more of the services described in Item 24.

Item 14 – Enter the six-digit (MMDDYY) or eight-digit (MMDDCCYY) date of the LMP.

Prenatal Risk Assessment Form (PRAF)

Prenatal Risk Assessment Form (PRAF)

The PRAF is a checklist of medical and social factors used as a guideline to determine when a member is at risk of a preterm birth or poor pregnancy outcome.

Molina uses this information to better understand the needs of a member and connect them with the appropriate resources and support during and after pregnancy.

A PRAF may be submitted electronically at [Nurture Ohio](#) by following the steps on the [Pregnancy Risk Assessment](#) page of the ODM Provider Website.

A PRAF must be completed on each obstetrical member during the initial antepartum visit in order to bill for the prenatal at-risk assessment code.

Relevant service codes are:

- H1000: Prenatal Care – At Risk Assessment
- H1000 *33: Web-Based Pregnancy Risk Assessment Form Submission

The PRAF is available at [MolinaHealthcare.com](#) under the “Health Resources” tab, on the “Pregnancy Resources” page.

Prenatal Risk Assessment Form (PRAF), Continued

On June 1, 2021, ODM updated OAC 5160-1-60 and OAC 5160-21-04 to include:

Increased reimbursement of electronic PRAF from \$12.11 to \$90

Paper PRAF continues to reimburse for \$12.11

ODM is also reimburses for a new electronic Report of Pregnancy (ROP) form, in the amount of \$30 per form.

Coding Tips for Pregnancy Related Services

Coding Tips for Pregnancy Related Services

Diagnosis and CPT coding has an impact on more than just claims payment.

Molina relies on claims data to support our member incentive programs like Pregnancy Rewards, care management, risk adjustment, and quality reporting to ODM and other industry regulators.

Proper claims coding also impacts providers' shared savings opportunities under value-based reimbursement programs like Comprehensive Primary Care (CPC) and Episodes of Care.

Delivery + Postpartum Care CPT Codes

- 59410
- 59515
- 59614
- 59622

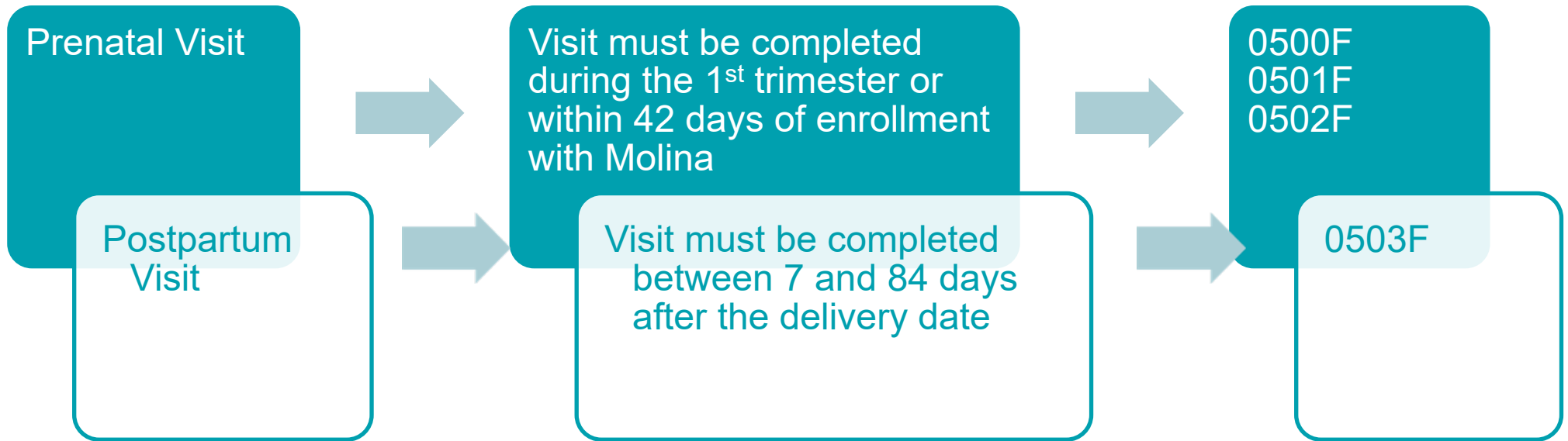
Antepartum Care + Delivery + Postpartum Care CPT Codes

- 59400
- 59510
- 51610
- 59618

Coding Tips for Pregnancy Related Services, Continued

OB Global Billing

Providers utilizing global delivery codes should submit separate claims with CPT-II codes to report timely prenatal and/or postpartum visits.



Coding Tips for Pregnancy Related Services, Continued

ICD-10-CM Diagnosis Coding: Prenatal Care for Normal Pregnancy

Z34.0 Encounter for supervision of normal first pregnancy

Z34.00: unspecified trimester

Z34.01: first trimester

Z34.02: second trimester

Z34.03: third trimester

Z34.8 Encounter for supervision of other normal pregnancy

Z34.80: unspecified trimester

Z34.81: first trimester

Z34.82: second trimester

Z34.83: third trimester

Z34.9 Encounter for supervision of normal pregnancy, unspecified

Z34.90: unspecified trimester

Z34.91: first trimester

Z34.92: second trimester

Z34.93: third trimester

Do not use these codes if the member has a condition that is related to, complicating, or complicated by pregnancy. Instead, code from chapter O00-O9A.

Coding Tips for Pregnancy Related Services, Continued

Chapter O00-O9A: Codes from this chapter are for use only on maternal records

<ul style="list-style-type: none">• O00-O08: Pregnancy with abortive outcome	<ul style="list-style-type: none">• O60-O77: Complications of labor and delivery
<ul style="list-style-type: none">• O09-O09: Supervision of high-risk pregnancy	<ul style="list-style-type: none">• O80-O82: Encounter for delivery
<ul style="list-style-type: none">• O10-O16: Edema, proteinuria and hypertensive disorders in pregnancy, childbirth and the puerperium	<ul style="list-style-type: none">• O85-O92: Complications predominantly related to the puerperium
<ul style="list-style-type: none">• O20-O29: Other maternal disorders predominantly related to pregnancy	<ul style="list-style-type: none">• O94-O9A: Other obstetric conditions, not elsewhere classified
<ul style="list-style-type: none">• O30-O48: Maternal care related to the fetus and amniotic cavity and possible delivery problems	

Do not code from this section if coding for supervision of normal pregnancy Z34.

Codes from this chapter are used for conditions related to or aggravated by pregnancy, childbirth, or the puerperium (maternal causes or obstetric causes).

Coding Tips for Pregnancy Related Services, Continued

Gestational Age of Pregnancy

Providers must include one of the ICD-10 diagnosis codes indicating the member's week of gestation on claims.

Providers should use an additional code from category Z3A, weeks of gestation, to identify the specific week of the pregnancy, if known.

For additional codes view the “Child Birth Delivery Procedures and ICD-10 Diagnosis Codes Required on claims for Member’s Weeks of Gestation of Pregnancy” in the Provider Manual at MolinaHealthcare.com.

Examples of Z3A Codes:

Z3A.00	Gestation not specified
Z3A.01	Less than 8 weeks gestation of pregnancy
Z3A.08	8 weeks gestation of pregnancy
Z3A.09	9 weeks gestation of pregnancy
Z3A.10	10 weeks gestation of pregnancy
Z3A.11	11 weeks gestation of pregnancy
Z3A.12	12 weeks gestation of pregnancy

Coding Tips for Pregnancy Related Services, Continued

Gestational Age of Pregnancy

On professional claims, the CPT codes must be tied to an ICD-10 diagnosis code. Diagnosis code validation edits allow four diagnoses pointers per detailed service line. If weeks of gestation codes are missing on the delivery detail of the claim, the delivery service line will deny.

On hospital claims, the weeks of gestation codes are not tied to the delivery procedure codes but are required on childbirth delivery claims. If the weeks of gestation codes are missing from the inpatient claim, the entire claim will deny. If they're missing from the outpatient claim, the delivery and all services provided on the same date as the delivery will deny.

Coding Tips for Pregnancy Related Services, Continued

Well Care Through Perinatal Period

Preventive services may be rendered on visits other than specific well care visits, regardless of the primary intent of the visit.

Well visit and postpartum visit can be paid for in the same office visit, provided that the appropriate procedure and diagnosis codes are included for both services.

To ensure accurate encounter reporting for HEDIS[®] and ODM requirements, the following ICD-10 codes should not be billed for a non-delivery event.

ICD-10 Diagnosis Codes

Z39: Postpartum care and examination immediately after delivery

Z37.x: Outcome of delivery

O80: Encounter for full-term uncomplicated delivery

CPT Codes:

59400-59410: Vaginal delivery, antepartum and postpartum care

59510-59515: Cesarean delivery

59610-59622: Delivery after previous cesarean delivery

Coding Tips for Pregnancy Related Services, Continued

Newborn Claims

Molina requires providers to report the birth weight on all newborn institutional claims.

To report this data, the appropriate value code must be used:

UB-04: Report in block 39, 40, or 41 using value code “54” and the newborn’s birth weight, in grams. Providers should include decimal points when reporting birth weight. For example, if the birth weight is 1,000 grams, then the provider should report 1000.00 along with value code 54.

837: Report birth weight as a monetary amount. Reference the appropriate ODM Companion Guide (837I), found on the ODM Trading Partner website at [medicaid.ohio.gov](https://www.medicaid.ohio.gov), for the appropriate loop and segments.

Coding Tips for Pregnancy Related Services, Continued

Obstetrical Care

Molina encourages OB/GYNs to provide preventive care services in conjunction with obstetrical/gynecological visits.

When providing care to Molina members, consider performing an annual well exam in addition to obstetric/gynecological services.

Preventive services may be rendered on visits other than well care visits, regardless of the primary intent of the visit.

The appropriate diagnosis and procedure codes must be billed to support each service.

A well exam and an ill visit can be paid for the same office visit, provided that the appropriate procedure and diagnosis codes are included for both services.

Maternal Child Health Care Management

Maternal Child Health Care Management

The Maternal Child Health (MCH) team is composed of multiple specialty fields all with Maternal Child Health backgrounds, which include Registered Nurse (RN), Licensed Practical Nurse (LPN), Licensed Professional Counselor (LPC), and Licensed Professional Clinical Counselors (LPCCs).

The goal is to improve maternal outcomes & reduce infant mortality through:

Collaboration with providers for early identification of pregnancy and coordination of any/all needed health services.

Engagement and enrollment of high-risk pregnancies and members with a history of poor birth outcomes.

Cooperation with state efforts to facilitate progesterone access to prevent pre-term birth, electronic submission of Pregnancy Risk Assessment Forms, Infant Mortality grant fund recipient collaboration, and partnership with Pathway Community HUBs.

Focused education on safe sleep, birth spacing, breastfeeding, tobacco cessation, disease specific conditions, and health promotion (including childhood immunizations).

Maternal Child Health Care Management, Continued

Pregnancy-Specific Care Management Benefits:

Pregnancy-Specific Care Management Benefits:

Molina MCH staff have direct access to an OB Medical Director who is available for Multi-Disciplinary Team (MDT) rounds or provider consults by phone

Telephonic access to a Certified Lactation Consultant via the Pacify app

Unlimited transportation overrides for pregnancy-related medical needs, and unlimited trips for baby in first year of life

A Registered Dietician to educate on disease specific diets, wellness promotion or obtain specialty formulas

Coordination of standard Molina benefits for which member may be eligible

Maternal Child Health Care Management, Continued

Molina's efforts to address Social Determinants of Health (SDOH) include working collaboratively with Molina staff to refer to internal and external resources:

- Housing Support Specialists
- Peer Support Specialists
- Substance Use Disorder Navigators
- Transportation



Maternal Child Health Care Management, Continued

Specialty Programs include:

Safe and Sound

- Designated LPCs coordinate with members struggling with addiction and behavioral health needs to connect them with providers and offer relevant education and support
- High contact rates, frequent face-to-face contact pre-COVID-19 restrictions

NICU Transitions of Care

- RN care manager works in partnership with ProgenyHealth for seamless NICU UM/CM services with hospitals, providers and families to coordinate care
- Facilitate visitation, provide education and ensure home care, equipment and nutrition needs are met at time of discharge
- Work with member to coordinate their own important health care needs and post partum care

Maternal Child Health Care Management, Continued

Specialty Programs include:

Pathways Community HUBs

- Community partnerships with ten regional HUBs with future expansion in process (currently contracted with Franklin, Hamilton, Lucas, Mahoning, Richland, Stark, Summit, Cuyahoga, Montgomery, and Tuscarawas counties, with additional counties served within some regions)
- HUBs coordinate with local resources and have Center for Health Workforces (CHW) on staff to meet with members
- Address SDOH (food, housing, transportation, formula, diapers, car seats, etc.) in addition to locating medical providers and providing education and resources based on member needs
- Work in close collaboration with the clinical staff on Molina's MCH team to ensure all member needs are met to improve birth outcomes for members and babies

Maternal and Infant Support Program

The ODM Maternal and Infant Support Program (MISP) is a phased program that works to improve infant and maternal outcomes by focusing on providing services and strategies that are designed to reduce and eliminate racial disparities in maternal and infant outcomes and to reduce infant mortality.

Through MISP, ODM continues to incentivize perinatal and infant care that incorporates clinical interventions with evidence-based and evidence-informed community-based services.

Phase 1 Implemented

- PRAF/ROP reimbursement updates
- Infant mortality grants to Ohio Equity Institute (OEI) communities

Phase 2 Implemented

- Group Pregnancy Education services
- Doula services
- Lactation consulting specialty
- Nurse home visiting Medicaid reimbursement

Phase 3

- Comprehensive Maternal Care (CMC) program
- Mother-baby dyad providers and services
- Extended eligibility for members with Substance Use Disorder (SUD)

Find additional information in the

[Maternal and Infant Support Program Slide Deck](#) at [Medicaid.ohio.gov](https://www.medicaid.ohio.gov).

Maternal and Infant Support Program, Continued

On Jan. 1, 2022, ODM updated the Maternal and Infant Support Program (MISP) that provides additional support to Medicaid members and babies to include the following:

Continuation of Ohio Equity Institute Infant Mortality Grants through Managed Care Organizations (MCOs)

Lactation consultants and services, including Durable Medical Equipment (DME) updates

12-month postpartum Medicaid coverage

Group pregnancy services

Nurse home visiting

Find additional information on the [Maternal and Infant Support](#) page at [Medicaid.ohio.gov](https://www.Medicaid.ohio.gov).

Contact Molina

Commitment to Provider Satisfaction

Molina Healthcare of Ohio is committed to increasing our Provider Partners' satisfaction by obtaining your feedback.

Some of the ways we do this include:

- Dedicated Provider Services Representatives in each region of the state for training and questions
- An annual Provider Satisfaction Survey
- An It Matters to Molina program that includes monthly forums and an information page on the Provider Website including surveys for providers to share feedback



Take our [“It Matters to Molina Suggestion Box”](#) or [“Molina Provider Training Survey”](#) on the [It Matters to Molina Page](#) of our Provider Website, under the “Communications” tab. Or take our “Molina Operations Meeting Survey”

Your Opinion Matters to Molina

[Email us](#) to share your comments, concerns or ideas. Your feedback is important to us. Let us know what we're doing well and what we can do to improve.

Please share your feedback with us so we can continue to provide you with excellent customer service!

Frequently Used Email Addresses

Molina Provider Services Team has designated email addresses based on provider types to help get your questions answered more efficiently or to connect you to training opportunities.

- **Physician practice questions:** OHProviderServicesPhysician@MolinaHealthcare.com
- Behavioral Health questions: BHProviderServices@MolinaHealthcare.com
- Hospital or hospital-affiliated physician group questions: OHProviderServicesHospital@MolinaHealthcare.com
- MyCare Ohio LTSS and Ancillary questions: OHMyCareLTSS@MolinaHealthcare.com
- Nursing Facilities questions: OHProviderServicesNF@MolinaHealthcare.com
- General questions: OHProviderRelations@MolinaHealthcare.com

Molina Contacts for MCH Team

- MCH Member Referrals: OHMCHReferrals@MolinaHealthcare.com
- Shelby Burch, RN | MCH Team Supervisor: Shelby.Burch@MolinaHealthcare.com
- Jennifer Martin, RN | Healthcare Services Manager: Jennifer.Martin@MolinaHealthcare.com

Visit MolinaHealthcare.com under the “Health Resources” tab, on the “Pregnancy Resources” page for additional resources.



Questions

Molina Provider Training Survey

The Molina Provider Services Team hopes you have found this training session beneficial.



Please take a few minutes to complete the [Molina Provider Training](#) survey to provide feedback on this session.

The survey is located on the [It Matters to Molina Page](#) of our Provider Website, under the “Communications” tab.

Molina wants to hear about what other topics you’d like training on in the future.

Thank you!



Please share your feedback with us so we can continue to provide you with excellent customer service!