

Molina Healthcare of Florida, Inc.

Durable Medical Equipment and Medical Supplies

Durable Medical Equipment (DME) services are a covered benefit for the Florida Medicaid Managed Medical Assistance (MMA) and Long Term Care (LTC) Programs.

MMA Program:

Covered Services

- Medical supplies
- Equipment
- Prosthetics
- Orthotics
- Respiratory equipment
- Ventilator
- Oxygen
- Oxygen-related and respiratory equipment
- Diabetes equipment, supplies, and services
- Augmentative and assistive communication devices
- Commodes
- Enteral and Parenteral nutrition supplements
- Hospital type beds and accessories
- Mobility aids
- Ostomy and urological supplies
- Suction pumps
- Wheelchairs

Who's Covered

- For comprehensive Molina members (LTC and MMA both), covered services are through Molina.
- For Molina LTC members who have MMA coverage with another MCO, covered services are through Molina.
- For Molina MMA members who do not have LTC, covered services are through Coastal Care Services, Inc.
 - ✓ **Scope of Services:**
 - Durable Medical Equipment & Supplies
 - ✓ *Exclusions include the following*:*
 - *Orthotics & Prosthetics (L-Codes)*
 - *ESRD Related Services*
 - *Transplant related services*
 - *Implantable Devices*
 - *Cranial Helmets*
 - *Diabetic Shoes*

*These services are processed through Molina.

MMA Covered Codes

Please review the list of MMA billable codes, located at:

<https://www.molinahealthcare.com/providers/fl/medicaid/comm/training.aspx>

LTC Program:

Covered Services when specified in the plan of care and medically necessary

- Devices, controls or appliances that increase the ability to perform activities of daily living.
- Devices, controls or appliances to perceive, control or communicate with the environment in which member lives
- Items necessary for life support and the ancillary supplies and equipment necessary to the proper functioning of such items
- Durable and non-durable medical equipment that is necessary to assist with functional limitations
- Necessary medical supplies (not available under the State Plan) including consumable medical supplies such as adult disposable diapers
- Repair and replacement parts for DME item

Who's Covered

For Molina LTC members, covered services are through Molina.

LTC Covered Codes

Please review the list of LTC billable codes, located at:

<https://www.molinahealthcare.com/providers/fl/medicaid/comm/training.aspx>

Authorization Requests:

For Molina MMA members who do not have LTC, please contract Coastal Care Services, Inc. for authorization request. For Services covered through Coastal, providers will be required to follow Coastal's Prior Authorization process. For more information please contact:

Coastal Care Services

Toll-Free: 1-855-481-0505

Web: www.ccsicare.com

Monday – Friday 8:30AM – 5:00PM

For all other Molina members please contact Molina for authorization request. For services covered through Molina (Long-Term Care/Comprehensive (MMA & LTC) and Molina LTC members who have MMA coverage with another MCO, providers will continue to follow Molina's Prior Authorization process. For more information on Molina's Prior Authorization process, please visit:

<https://www.molinahealthcare.com/-/media/Molina/PublicWebsite/PDF/Providers/fl/medicaid/PA-Guide-Format-120820-Effective-010121.pdf>

All *NON-PAR Providers* require authorization regardless of services provided or codes submitted.

Billing Instructions for Participating and Non-Participating Providers:

Coastal:

For Molina MMA members who do not have LTC, please contract Coastal Care Services, Inc. Coastal encourages providers to submit claims electronically through Electronic Data Interchange (EDI). For more information, please visit Coastal's Provider Billing Manual at: <http://www.ccsi.care/wp-content/uploads/2021/02/COASTAL-PROVIDER-BILLING-MANUAL.pdf>

Claims may be submitted in one of the following formats:

- Electronic claims submission (EDI) – Change Healthcare
 - **Coastal Payer ID: 47394**
- Paper - CMS 1500 Form/UB04 Form (Medicare Home Health Claims)
- Provider Portal – <http://www.ccsi.care/wp-login.php>
- Via email:

Coastal Care Services, Inc.
Attn: Claims Department
7875 NW 12th Street, Suite 200
Doral, FL 33126

For new users needing to Register for Portal Access, please send email with the request to ProviderRelations@ccsi.care

Molina:

For all other Molina members please contact Molina. Molina requests Participating Providers to submit Claims electronically (via a clearinghouse or Molina's Provider Portal). All hard copy (CMS-1500, UB-04) claims must be submitted by mail to the address listed below. Electronically filed claims must use EDI Claims/ Payor ID number - 51062. For more information, please visit our Provider Handbook: at: provider-handbook-mma-ltc-2020.pdf (molinahealthcare.com)

- Electronic claims submission (EDI) – Change Healthcare
 - **Molina Healthcare Payer ID: 51062**
- Paper - CMS 1500 Form/UB04 Form (Medicare Home Health Claims)
- Provider Portal – <https://provider.molinahealthcare.com/Provider/Login>
- Via mail:

Molina Healthcare of Florida
PO Box 22812
Long Beach, CA 90801

For more information on this or any other communication, you may reach us at:

- **Phone:** (855) 322-4076
- **Email:** MFLProviderNetworkManagement@MolinaHealthcare.com